

# YOU SAID

# WE DID

Between October- September 2025, we asked for **your** feedback around the **children and young person's sexual health service** in Newcastle, to prepare for the recommissioning of the service in 2026. This is a quick update to let you know how the conversations and feedback we had with you has helped to shape the new service requirements! If you have any further questions please do not hesitate to contact us at [QHCP@newcastle.gov.uk](mailto:QHCP@newcastle.gov.uk)



Young people want information about real issues today – like online risks, porn, and healthy relationships.

The new service will offer workshops on topics young people ask for and care about.



Professionals want more support and training to help young people with sexual health and wellbeing.

The new service will deliver training and work in partnership with youth services across the city.



It's hard to know where to find clear and trustworthy information around sexual health and wellbeing.

The new service will have a clear website and use social media to share accurate information and explain what support is available.



Young people want a real say in shaping the service – and to see how feedback leads to change.

The new service will be required to involve young people and show how their feedback improves the service.



## What does commissioning mean?

Commissioning is how we decide what a service should offer and choose who will deliver it. We listen to what young people and professionals tell us, use this feedback to set clear expectations, and then ask organisations to apply to run the service. A new service, shaped by what you said, will start from autumn 2026.